

# **Te Kopuru, Surrounding Areas and Kaipara District Council Working in Partnership**



## **Action Plan Update 1 October 2014**



Issue	Action	Action Update
<p>Safety of stormwater drains are not well maintained, particularly behind the old Four Square building.</p>	<p>Check open drains and investigate options.</p>	<p><b>WORK IN PROGRESS</b></p> <p>The drain behind the old Four Square was cleared last year. A fence was recently built on the adjacent boundary, now blocking the access for this drain to be cleared in the future. Council will address this with the property owners.</p> <p>Roadside drains were scheduled to be cleaned in August. This work was delayed due to extra work caused by storm damage taking priority; this has been rescheduled for November.</p>
<p>Drains on Clean Street are full of rubble.</p>	<p>Check these drains.</p>	<p><b>WORK IN PROGRESS</b></p> <p>Roadside drains were scheduled to be cleaned in August. This work was delayed due to extra work caused by storm damage taking priority; this has been rescheduled for November.</p>
<p>Sealed patches on roads.</p>	<p>Investigate when the long term fixes of sealed patches are scheduled.</p>	<p><b>WORK IN PROGRESS</b></p> <p>These are a temporary fixes to ensure the road is water tight. A permanent fix is scheduled for this 2014/2015 financial year.</p>
<p>Stormwater runs down Clean Street into a two metre drain that runs into a rubbish dump and the river.</p>	<p>Investigate stormwater run-off.</p>	<p><b>WORK IN PROGRESS</b></p> <p>This is being investigated as to how the stormwater can be redirected to flow around the edge of the old landfill, rather than through it.</p>
<p>Regional development to provide businesses and jobs for our young people.</p>	<p>Investigate Northland Regional Councils Project about growth in Northland.</p>	<p><b>RECOMMENDATION</b></p> <p>This is a local initiative that the Te Kopuru community could brainstorm and action themselves, with Council in support. The Community Facilitator would be happy to work with the community on this.</p> <p>Northland Inc. may also provide</p>

		support to a project such as this as they are the economic development arm of the Northland Regional Council.
Activities for children and youth.	Investigate options for Te Kopuru Domain, including ideas of playground and BMX track.	<p><b>RECOMMENDATION</b></p> <p>The Community can contact the Community Facilitator with their ideas and how they could work on this with Council in support.</p>
School Speed Zone.	<p>Check signage is correct.</p> <p>Contact Police in regards to monitoring speed.</p>	<p><b>COMPLETED</b></p> <p>Signage has been checked and is correct. Police have been contacted to monitor speed in this area.</p>
Reduce speed on Norton Street to a 40km zone.	Investigate options to slow traffic.	<p><b>COMPLETED</b></p> <p>Council's Roading Engineer has advised that reducing the speed limit from 50kmh to 40kmh is not an effective solution. An effective way to control speed is to get police to enforce the speed limit.</p> <p>Council asked the Police to do monitoring in Te Kopuru and they have been doing it. They have spoken to a few of the community and the response has been really positive.</p> <p>There are strict New Zealand Transport Authority (NZTA) guidelines that need to be adhered to, to change speed limits.</p> <p>This is the process for changing speed limits:</p> <ol style="list-style-type: none"> <li>1) Speed review to establish the most suitable speed limit for the environment based on NZTA's guidelines.</li> <li>2) Providing there is a recommendation to change the speed limit; there needs to be consultation with stakeholders</li> </ol>

		<p>including police, AA, community and NZTA</p> <p>3) The recommendation then needs to be put to and approved by Council</p> <p>4) If Council pass the change then the bylaws need to be adjusted to reflect the changes</p> <p>5) The speed limit is gazetted. There is a gazetting book for each district that states the exact locations of speed zones – this needs to be amended.</p> <p>6) Speed limit signs are erected</p> <p>7) The Police can then enforce.</p>
<p>The intersection of Norton Street, Clean Street and Bickers Road is dangerous – due to the camber of the road causing safety issues.</p>	<p>Investigate options.</p>	<p><b>COMPLETED</b></p> <p>This has been checked by the Roding Engineer and while the intersection alignment is not conventional, there is still adequate sight vision when entering Norton Street, so the intersection does not present a significant safety issue. To upgrade the intersection would require a substantial capital works project and is not warranted at this time.</p>
<p>Metal roads need to be maintained to a higher standard.</p>	<p>Find out what the current maintenance schedule is.</p> <p>Investigate costs of raising the maintenance of the metal roads.</p>	<p><b>COMPLETED</b></p> <p>Patrols are done regularly by Roding Engineers and Roding Contractors. Work requests are entered when work is needed.</p> <p>If you know of an exact location of where maintenance is needed, can you please report it to Council through the service request system on 0800 727 059, 09 439 3123, or <a href="mailto:council@kaipara.govt.nz">council@kaipara.govt.nz</a> This is a good way to request work as the request has to be acknowledged and responded to. Ensure you leave your</p>

		name and phone number so our Roding people can call you if they need further details of the problem.
Forestry should pay a contribution to the roads.	Find out what the Forestry Industry contributes to roads.	<p><b>COMPLETED</b></p> <p>They do. These are paid through Road User Charges and Registration. This money goes to the NZTA and they allocate it.</p>
Raised road level is causing flooding on driveways and private properties, on Linley Crescent and Norton Street.	Investigate stormwater runoff and why the roads are high.	<p><b>COMPLETED</b></p> <p><b>Linley Crescent:</b> Properties here are located in a low lying area, which does not allow for water from the road to naturally or easily flow off properties, resulting in the stormwater ponding. It is considered that flooding on properties is caused by this rather than the raised road level.</p> <p>There are engineering solutions property owners could investigate at their own cost, such as a soakage pit.</p> <p><b>Norton Street:</b> When the road was designed and/or rehabilitated in recent years it was designed to meet engineering standards. This includes strengthening the road which raises the road level.</p> <p>Property owners remain responsible for establishing the drainage system within their property, accepting stormwater runoff from properties that naturally drain into theirs. Property owners will need to pay for any drainage they put into their property.</p> <p>Residents can then connect to Council's storm water system (at the boundary) which will allow storm water to be discharged from their property. The cost to connect to the system is approximately \$1,000.</p>

Lack of water storage across the District.	Investigate Northland Regional Councils Project about water storage potential in Northland.	<p><b>COMPLETED</b></p> <p>Northland Regional Council and Northland Inc. are working on the 'Northland Strategic Water Management Study' addressing the issue of water storage. A report has been put forward to the Ministry of Primary Industries for their feedback. It is recognised that improved water storage and distribution infrastructure could provide numerous benefits to the region. KDC does not have the financial capacity to act on this, as the cost would be in the millions.</p>
Memorial picnic table.	Council Park and Reserves Team to inspect the state of the picnic table.	<p><b>COMPLETED</b></p> <p>Council have looked into this and found that the table is on private land. The picnic table and plaque were put there for Catherine Andrew by her grandson.</p>
The Bowling Club is in the process of closing. The power is going to be cut off which will also mean no water for the public toilets.	Council is considering options for water for the Public Toilets.	<p><b>COMPLETED</b></p> <p>The public toilets are now closed. The costs to continue supplying water and power to these toilets are too high. Initial costs would be about \$15,000 and then there will be the on-going costs.</p>
Rates are going to other areas of the District – can it be spent here instead?	Find out process.	<p><b>COMPLETED</b></p> <p>Rates are spent on facilities district wide as the larger welfare of the area is taken into account. Te Kopuru residents use the roads and facilities in Dargaville and other parts of Kaipara District, and therefore are using services in which their rates go towards.</p>
Tenders should be made open to all, if only one person applies then they	Find out process.	<p><b>COMPLETED</b></p> <p>Tenders are advertised in both local papers and the Advocate. Local</p>

should not necessarily get the job.		businesses are encouraged to put in tenders, however they often do not apply.
Council should employ local workers.	Find out process.	<p><b>COMPLETED</b></p> <p>Both Council's parks and roading maintenance contractors employ predominantly local workers from the Kaipara District.</p>
There is a lack of supervision of Council contractors. Need to ensure the work is done to a high quality.	Find out process.	<p><b>COMPLETED</b></p> <p>Auditing of contracted works is undertaken throughout the month.</p> <p>If you know of an exact location of where a standard of work is lacking, can you please report it to Council through the service request system on 0800 727 059, 09 439 3123, or <a href="mailto:council@kaipara.govt.nz">council@kaipara.govt.nz</a> This is a good way to request work as the request has to be acknowledged and responded to. Ensure you leave your name and phone number so we can call you if we need further details of the problem.</p>
Council needs to act within reasonable timeframes when responding to customer service requests	Find out process.	<p><b>COMPLETED</b></p> <p>Kaipara District Council has recognised they need substantial improvements to Customer Service. The Customer Services Manager commenced in February 2014 and has been employed to integrate the Customer Service areas of Council and lead significant changes required. Deficiencies were identified in all aspects of the existing Customer Service Centre and actions for improvements in line with Customer Service/Contact Centre Industry standards have been implemented to measure performance. Our desire is to</p>

		<p>create a great 'high-performing' organisation. Council's Service Request system has recently been reconfigured to ensure efficiency.</p> <p>Customers should now be finding Council more customer focused. If you do not, please contact Council on 09 439 3123 or <a href="mailto:council@kaipara.govt.nz">council@kaipara.govt.nz</a></p>
Council needs to clean up their property e.g. access way on the right-hand side of the Domain is covered in gorse and rubbish.	Find out if the gorse clearance on and around the Domain will continue.	<p><b>COMPLETED</b></p> <p>This work has been done and is on a regular maintenance schedule.</p>
Excessive charges on targeted rates.	Find out process.	<p><b>COMPLETED</b></p> <p>Charges on targeted rates for Te Kopuru residents are similar to what other communities across the Kaipara District pay.</p> <p>For example, the 2014/2015 targeted rate for those connected to the wastewater system in Te Kopuru is \$633.10. In Dargaville it is \$845.30, and Maungaturoto it is \$1055.30.</p>

**Action Plan Update 2 will be sent out in February 2015**