

Pouto Telephone Survey Follow-Up

Concerns	Actions/Response
<ul style="list-style-type: none"> Road could be better maintained, more regular grading and metal. 	<p>If you know of a specific area of the road that needs maintenance, you are encouraged to log the specific location and concern with Council's Customer Services Team on 0800 727 059 who will raise it as a service request. This will ensure engineers can investigate fully for a better outcome.</p> <p>Kaipara's service levels are lower as they need to remain affordable, due to the nature of the Kaipara district where there is a large land area compared to the amount of ratepayers.</p> <p>Furthermore, Council has determined that using the nearest available quarry to maintain roads is often not the best solution. Council is currently testing to use a blend of material from nearby quarries to determine the best mix of aggregate to provide the best roading surface for ratepayers.</p>
<ul style="list-style-type: none"> Logging trucks travel too fast and damage the road. 	<p>Resulting from the Long Term Plan 2015/2025, Council has applied a targeted rate on forestry owners for the first six years of the Plan. The money collected will be used to strengthen roads used heavily by logging trucks. Speed at which the logging trucks travel is a Police enforcement issue and can be reported.</p>
<ul style="list-style-type: none"> Consistent rubbish collection and recycling services are needed. 	<p>Pouto does receive a consistent rubbish and recycling collection. There is a regular weekly collection for both rubbish and recycling bags.</p>
<ul style="list-style-type: none"> Rubbish on roadsides is a problem. 	<p>Roadside rubbish is not currently included in a maintenance contract, and therefore an extra cost to be collected or cleaned up. Council believes working with local community groups to diminish illegal dumping is the best solution. However, if you see an example of illegal dumping, please report this to Council on 0800 727 059.</p>
<ul style="list-style-type: none"> Residents feel they do not receive much for the rates they pay (unsealed roads, no services); 	<p>Rates are spent on facilities district-wide as the larger welfare of the area is taken into account. Pouto residents use the roads and facilities in Dargaville and other parts of Kaipara district, and therefore are using services in which their rates go towards.</p>
<ul style="list-style-type: none"> Roadside weed maintenance is needed. 	<p>Council currently does not carry out routine maintenance of roadside vegetation. It is carried out on an ad hoc basis as required. Council staff will investigate weed maintenance needed in Pouto.</p>

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<ul style="list-style-type: none"> Erosion prevention is needed. 	<p>If you know of a specific example of where erosion is occurring and needs to be addressed, please contact Council's Parks Officer Michael Collins at mcollins@kaipara.govt.nz or 0800 727 059.</p>
<ul style="list-style-type: none"> Freedom campers are an issue over peak summer times, there is no monitoring 	<p>Freedom camping means to camp temporarily in a public place, other than in a reserve or camping ground. This could be using a tent, caravan, car, campervan or other motor vehicle. Council is investigating putting a bylaw in place to help manage freedom camping within the Kaipara district. A bylaw is an enforcement tool that Council can use to help deter adverse behaviour and provides Council with the means to act if adverse behaviour is being displayed. However, in order to establish a bylaw Council needs evidence to show that there are issues happening. If you are experiencing any issues with freedom campers, please contact Council as soon as possible on 0800 727 059 to ensure we have a record of any concerns. If Council is unaware of anything happening, it is less able to act.</p> <p>If Council decides it is warranted to establish a freedom camping bylaw, then it will go through a full public process including submissions and hearings.</p>
<ul style="list-style-type: none"> Need for more local volunteers or residents to get involved in the community. 	<p>Need for volunteers to support local projects could be advertised and called for on local Facebook pages, school newsletters and discussed by local residents/community groups. Council acknowledges the important role of volunteers in Kaipara.</p>