

Glinks Gully Telephone Survey Follow-Up

Concern	Action/Response
<ul style="list-style-type: none"> The water supply; there is a shortage of water. 	<p>Over the peak summer period there is pressure on Glinks Gully's water supply, and supply is trucked in to ensure there is no shortage. Last summer, it was necessary to only truck in two tankloads. Currently, transporting in extra water over this peak time is the most cost-effective measure, as upgrading the current scheme would be a significant cost to Council and therefore the Glinks Gully ratepayers.</p>
<ul style="list-style-type: none"> Maintenance of the road. 	<p>Council's engineers are investigating an area of subsidence on Glinks Gully Road between Redhill and the Glinks settlement. Aside from this, if you have any specific maintenance concerns please contact Council's Customer Service Staff on 0800 727 059 or council@kaipara.govt.nz to log a service request so it can be investigated.</p>
<ul style="list-style-type: none"> Rates value versus property values. 	<p>Overall for 2016/2017 we are projecting a rates increase of 2.94% (compared with 3.45% for the same year of the Long Term Plan). The rates increase of 2.94% is made up of a 2.36% increase in the general rate and a 4.61% increase in targeted rates (which in turn reflects the funding of expenditure on network infrastructure). We need this increase to keep up with inflation, reduce our debt and address the backlog of maintenance we have with our water supply, stormwater and wastewater pipework.</p> <p>If you have specific concerns regarding your rates, you are welcome to contact Council on 0800 727 059 to discuss.</p>
<ul style="list-style-type: none"> Need better rubbish and recycling facilities; Need extra rubbish collection over summer. 	<ul style="list-style-type: none"> Glinks Gully currently receives a regular weekly rubbish collection for both rubbish and recycling bags and this is considered adequate at this time. If residents are travelling to Dargaville, they can also bring both blue and yellow bags to the Transfer Station in Awakino Road. One of the public litterbins has recently been removed due to the amount of illegal dumping and vandalism that was occurring. If required this may be reinstated over the summer season.
<ul style="list-style-type: none"> Improved planting or beautification; Clean up the area between the two streams and around the swings and put a table there. 	<ul style="list-style-type: none"> Council is investigating installing a bench seat or table in this area and planting around the playground. Beautification and clean ups could also be Community-led projects.

<ul style="list-style-type: none"> • Finish the footpath so it goes right down the road. 	<p>Council's Roading Engineer has investigated and determined that there is not enough space to install a footpath continuing down the road to the beach, without undermining the structure of the bank/dune. There is instead a path running through the dunes, continuing on from where the footpath ends; this is signposted.</p>
<ul style="list-style-type: none"> • There is an issue with motorbikes congregating in front of the camp, and their speeds. 	<p>If motorbikes are blocking access to the footpath or creating safety issues then this can be reported to Council. Specific details would be needed to address the concern adequately. Speed is a Police enforcement issue and can be reported by the public.</p>
<ul style="list-style-type: none"> • Freedom campers are an issue. 	<p>Freedom camping means to camp temporarily in a public place, other than in a reserve or camping ground. This could be using a tent, caravan, car, campervan or other motor vehicle. Council is investigating putting a bylaw in place to help manage freedom camping within the Kaipara district. A bylaw is an enforcement tool that Council can use to help deter adverse behaviour and provides Council with the means to act if adverse behaviour is being displayed. However, in order to establish a bylaw Council needs evidence to show that there are issues happening. If you are experiencing any issues with freedom campers, please contact Council as soon as possible on 0800 727 059 to ensure we have a record of any concerns. If Council is unaware of anything happening, it is less able to act.</p> <p>If Council decides it is warranted to establish a freedom camping bylaw, then it will go through a full public process including submissions and hearings.</p>
<ul style="list-style-type: none"> • Dog control needed. 	<p>Public can report wandering dogs to Environmental Northland by calling 0800 105 890, and they will act.</p>
<ul style="list-style-type: none"> • Better lighting along the road. 	<p>The streetlighting infrastructure in Glinks Gully is currently considered adequate for a settlement of this size. If there is an issue with the light going out, you can report this to Council on 0800 727 059.</p>