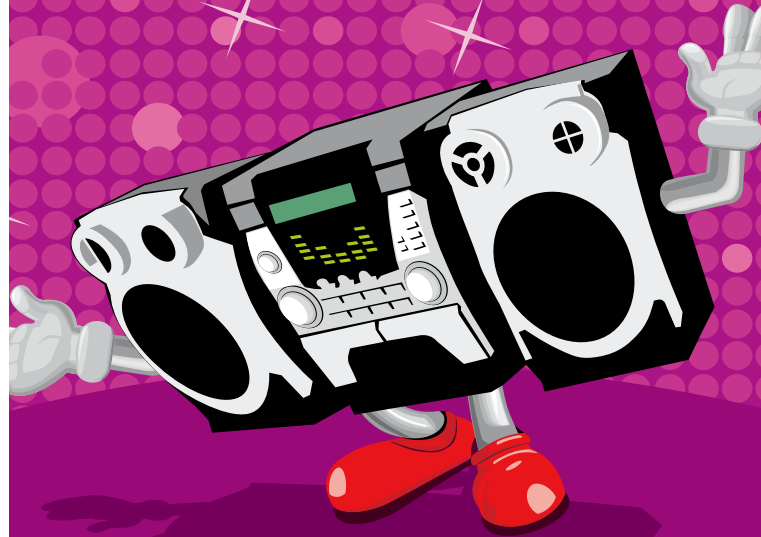


So you have had a
noise complaint
made against you!



What Now?

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Animal Management
Telephone: 0800 105 890
Email: noisenmutts@xtra.co.nz

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WHY WAS A COMPLAINT MADE ABOUT MY STEREO?

A complaint has been made about the volume of your stereo. It is causing distress or a nuisance to the people living around you.

WHY WAS I NOT GIVEN A WARNING?

You were. You have been given a "Direction to Abate Excessive Noise". That was your warning

HOW CAN I GET MY STEREO BACK?

There is a letter given with this information. The letter requests that you write and explain how you intend controlling noise should the equipment be returned to you. Council will then consider the letter and any other submission, which you may choose to make and advise you if the equipment will be returned to you.

DO COUNCIL EVER REFUSE TO RETURN EQUIPMENT?

Yes Council have refused to return equipment. But generally if Council is satisfied that the return of the equipment is not likely to lead to a resumption of noise beyond a reasonable level they will return it. But this of course depends on whether you have previously been requested to control noise.

HOW LONG CAN COUNCIL KEEP MY STEREO?

Your stereo can be kept for up to six months while Council decides what to do about the problem.

The best thing to do is to keep your stereo at a reasonable level. That is a level that does not upset the people living around you. We all must live very close together in communities and we must cooperate with each other.

IF YOU HAVE ANY QUERIES PLEASE CONTACT

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